

Honey Creek Saddles, LLC Return Policy

Terms and Conditions of Saddle Returns

1. The Customer must receive a return authorization before any saddle may be returned to Honey Creek Saddles for account credit.
2. The Customer will be emailed a return UPS ground shipping label with shipping instructions and a date to return the saddle back to Honey Creek Saddles.
3. If the Customer orders a replacement saddle from Honey Creek Saddles, we will apply the entire retail value of the return saddle toward the cost of a new saddle.
4. If the Customer does not buy a new saddle from Honey Creek Saddles, we will issue a credit in the form of check minus 325.00 to cover shipping, handling, and credit card fees once we have received and inspected the returned saddle.
5. If the returned saddle shows any abuse, excessive wear, or was a custom order, the Customer will be subject to additional fees.
6. If the Customer wishes to continue riding the saddle to be returned, they will be charged an additional 125.00 a week while their new saddle is being built.

I the Customer understand and agree to the terms and conditions of the Honey Creek Saddles Return Policy.

Authorization Number: _____

Authorized by: _____

Date: _____

Customer: _____

Date: _____